

St. Charles Hill Subdivision – List of Contacts

www.saintcharleshills.org trustees@saintcharleshills.org (636) 724-7221

Police, Fire Department, Ambulance - For emergency dial 911

St. Charles County

Administration Building

201 North Second Street, St. Charles, MO 63301 (636) 949-7900 www.saintcharlescounty.org

Central County Fire and Rescue (Non-emergency only!) - Questions about burn regulations and permits, fire extinguishers, smoke and carbon monoxide detectors, home safety, child safety. Number for St. Peters main office is (636) 970-9700, station nearest St. Charles Hills is Station #5 at 2934 Elmann Road.

Sheriff's Office (Non-emergency only!) - Noise complaints, speeding or traffic enforcement, unlicensed vehicles on streets. (636) 949-0809 www.saintcharlescounty.org

Sheriff's Office In-house Division - Complaints, possible unlawful activities, 8AM to midnight 7 days a week. (636) 949-1818

Highway Department - Damaged street signs, damaged sidewalks and curbs, snow removal, storm sewer maintenance (They handle clogged or damaged lines up to the property line of common ground). (636) 949-7305 www.saintcharlescounty.org

Neighborhood Preservation/Code Enforcement Division - County code enforcement: Derelict vehicles (unlicensed or not in operating condition), house, lawn, and out building maintenance issues, improper trash or yard refuse storage. (636) 949-7346 www.saintcharlescounty.org

Environmental Services - Trash and waste complaints, recycling information, list of available (weekly) trash hauling companies. (636) 949-7415 www.scchealth.org/docs/es/

Humane Services (Animal Control) - Stray animals, leash law violations, small or medium dead animals. (636) 949-7387 www.scchealth.org/docs/hs/

County Council - To contact your Councilman. (636) 949-7530 www.saintcharlescounty.org

Utilities

Ameren UE (Electric company) - Power interruptions (have address ready), street light maintenance (have light pole number ready). (314) 342-1000 or (800) 552-7583 www.ameren.com

Laclede Gas - Report gas odor or emergency issues. (314) 621-6960 or (800) 887-4173 www.lacledegas.com

ECM Water and Sewer - Sanitary sewer backup or odor. (Call them first, they will fix it for free if it is their problem.) (636) 561-3737 (24 hour)

Other

City and Village Tax Office - (This company handles subdivision billing.) Questions about subdivision assessment. (314) 739-4800 www.cityandvillage.com

Crime Stoppers International - Report illegal drug activity, etc. (800) 850-7574 www.c-s-i.org
St. Louis Regional Crime Stoppers (866) 371-8477 www.stlrcs.org

City of St. Charles School District 1025 Country Club Road, St. Charles, MO, 63303 (636) 443-4000 www.stcharles.k12.mo.us/

Appliance, Large Item, and Miscellaneous Disposal - M&D Hauling (will handle nearly anything including yard waste, refrigerators about \$50), cell (636) 288-6222, home (636) 250-3278 – ARS Disposal (will handle most things except yard waste, refrigerators about \$30), cell (314) 393-0206 – Appliance Recyclers, Granite City, IL (In St. Charles Monday and Thursday), (888) 597-4858, appliances containing Freon \$25, appliances without Freon \$20 – Scrap Masters (interested in items for their scrap metal value, will remove for free), (314) 973-7027 **Note: All of these companies require large items to be outside the house.**